



3026 Owen Dr, Ste 104 • Nashville, TN 37013
615-641-4050 • lightwavesolar.com

Commercial Service Manager Location - Nashville, TN

Job description:

Come work in the exciting industry of Solar! Benefits offered for full-time employees include paid time off, paid holidays, company paid medical insurance, opportunities for professional development and certification, 401(k) retirement plan with company match and more!

We offer competitive pay and benefits and are currently looking for a **Commercial Service Manager** to lead the day-to-day operations and maintenance of all commercial and utility-scale solar assets under the LightWave Solar portfolio. This role ensures maximum uptime, compliance, and performance through effective supervision of field technicians, documentation management, and client engagement. The position will require regular travel between commercial sites.

Responsibilities:

- Manage daily operations of commercial O&M service activities, including PMs and corrective maintenance.
 - Schedule and assign technicians to service calls, ensuring adequate resource coverage.
 - Review monitoring data, field reports, and test results for accuracy and completeness.
 - Conduct on-site audits and inspections, verifying safety and performance standards.
 - Communicate with clients, asset managers, and third-party partners regarding site performance and corrective actions.
 - Coordinate RMA and warranty processes with manufacturers.
 - Ensure all work complies with OSHA, NFPA 70E, EM 385-1-1, and internal safety programs.
 - Oversee documentation standards, report accuracy, and timely submission.
 - Mentor field staff and promote technical skill development.
 - Collaborate with Procurement for materials, logistics, and tool management.
 - Support the O&M Manager – Service in planning and forecasting.
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- Regular travel between commercial sites

Members of:





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Minimum Requirements:

- Associate or Bachelor's degree in Electrical, Renewable Energy, or equivalent technical discipline.
- Minimum 5 years of solar O&M experience, including 2–3 years in supervisory or leadership roles.
- Strong knowledge of commercial PV systems, inverters, and monitoring systems.
- Proficient with test equipment (IV curve tracers, insulation testers, thermal cameras).
- Excellent leadership, organization, and communication skills – both written and verbal.
- As a condition of employment, qualified individual must pass a drug test and background check
- Individual must possess a valid driver's license, suitable driving history and be insurable by Company's insurance carrier

Preferred:

- NABCEP PV Installation or O&M Specialist Certification.
- OSHA 30 or equivalent safety certification.
- Experience with monitoring/ticketing platforms (AlsoEnergy, PowerTrack, SMA, Scoop).
- Familiarity with SCADA/DAS and utility interconnection systems.

About LightWave Solar:

Lightwave Solar, LLC (LWS) is a seasoned provider of turnkey solar installations and O&M services. Founded in 2006, LWS quickly established itself as the most trusted solar installer in the TVA area. To date, Lightwave Solar has completed over 1,700 solar installation projects for businesses, municipalities, and homeowners.

Job Type: Full-time

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Employee assistance program
- Employee discount
- Health insurance



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- Health savings account
- Life insurance
- Paid time off
- Professional development assistance
- Referral program
- Vision insurance

LightWave Solar is an equal opportunity employer and does not unlawfully discriminate against employees or applicants for employment on the basis of an individual's race, color, religion, creed, sex, national origin, age, disability, marital status, veteran status, sexual orientation, gender identity, genetic information, or any other status protected by applicable law. This policy applies to all terms, conditions, and privileges of employment, including recruitment, hiring, placement, compensation, promotion, discipline, and termination.